



Vilniaus šilumos tinklai

Summary

Challenge

Vilniaus šilumos tinklai after company's audit have pointed out that IT security is at a potential data leak and should be compliant to GDPR.

Solution

Proact Lithuania successfully deployed Privileged Access Management solution integration with the ability to manage privileged users, record live sessions and manage passwords by approval.

Solution

- GDPR compliant
- Advanced password management
- Centralized user access management (internal IT administrators and subcontractors)
- IT admin session real-time recording and archiving
- Reduced data leak risk

Vilnius District Heating Company

Proact Lithuania deploys Privileged Access Management (PAM) solution to Vilniaus Šilumos Tinklai

Public limited liability company Vilniaus šilumos tinklai is a company which provides heat and hot water services to over 204 thousands of Vilnius city households with a 600 of employees. In 2018, when Lithuania celebrated 100th anniversary of nation recovery, the company has celebrated it's 60 years of activity. Currently, Vilniaus šilumos tinklai has exceeded over +100 million euros in sales revenue. To provide high-quality services to their residents there is no doubt that IT systems should also work flawlessly.

The challenge

To be fully prepared before the General Data Protection Regulation (GDPR) come into effect, Vilniaus šilumos tinklai started to look more precisely to their data security and how that data is managed. The regulation specifies that the data controller shall implement appropriate technical and organisational measures to ensure a level of security appropriate to the risk that are presented by processing, in particular from accidental or unlawful destruction, loss, alteration, unauthorised disclosure or access to personal data transmitted, stored or otherwise processed.



Privileged Access Management solution, which was offered by Proact Lithuania, contributed significantly of ensuring our GDPR compliance. The solution was successfully integrated into our IT environment including custom-made applications and also provided high availability, secure password management, real-time privileged users session recording features."

Domantas Stanelis,
Head of IT&T,
Vilniaus šilumos tinklai

Vilniaus šilumos tinklai had a challenge related to data security which had to be solved and Proact Lithuania had cogent reason to solve our problem. **"After "Compliance to GDPR" audit we saw that our company is at potential risk of a data leak, and one of the suggestions to prevent it was PAM solution."** says Domantas Stanelis, Head of IT & Telecommunications at Vilniaus šilumos tinklai.

Controlling access to data is becoming increasingly difficult as e-data grows. As the amount of company data grows, so do the consequences for a company of data leakage may occur due to intentional or unintentional actions by employees. It is very important for a company to have right tools to secure data loss.

How we helped

In cooperation with the vendor Arcon, Proact Lithuania carried out a successful installation of Privileged Access Management solution and solved few of the GDPR audit non-compliance requirements.

"With over 21 years of experience working with large amounts of client data every day we are facing new challenges to ensure the protection of personal data, as the legal environment is rapidly changing. We were looking for a solution, which would maximise our compliance to GDPR and would be easily deployed into our IT infrastructure. Privileged Access Management solution, which was offered by Proact Lithuania, contributed significantly and has served this purpose successfully into our IT environment, including our custom made software developed by our programmers. The solution was successfully integrated into our IT environment including custom-made applications and also provided high availability, secure password management, real-time privileged users session recording features, which will protect data from potential human error." says head of IT&T.

The benefits



GDPR compliant

PAM solution is 100% compliant with the GDPR.



Reduced risk of data loss

With strict management of the PAM users.



Centralised user management

IT administrators can only access assigned areas and need their manager's approval to do so.



IT administrators session recording

All user sessions are recorded to help if an incident occurs. This helps to minimise risk.



Advanced password management

Passwords are generated with approval based access and only for a specific tasks.

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About Proact

Proact is Europe's leading independent data centre and cloud services provider. By delivering flexible, accessible and IT solutions and services, we help companies and authorities reduce risk and costs, whilst increasing agility, productivity and efficiency.

We've completed over 5,000 successful projects around the world, have more than 3,500 customers and currently manage in excess of 100 petabytes of information in the cloud. We employ over 1,000 people in 15 countries across Europe and North America. Founded in 1994, our parent company, Proact IT Group AB (publ), was listed on Nasdaq Stockholm in 1999 (under the symbol PACT).