CSC Telecom

csctelecom

CSC Telecom has been providing telecommunications and communication solutions to companies since 2003. Its experience and technology allow it to help companies implement high-quality and modern solutions that improve the company's communication with customers and facilitate daily work, as well as digitise business processes.

Summary

Challenge
Offer enterprise infrastructure for excellence in the enterprise IT industry.

Solution
- Infrastructure as a Service
- Backup as a Service
- Monitoring as a Service

Benefits
- Reduced risks
- Flexible cost model
- Improved service levels
- Increased data availability

The challenge
Cooperation between Proact and CSC Telecom began in 2016, when CSC needed to expand its IT infrastructure.

As its business was growing, CSC Telecom was in need of an enterprise IT infrastructure to meet its customers' needs. Although CSC Telecom had great IT knowledge , it did not want to use internal resources on its infrastructure. It was looking for a partner that could take full responsibility for design, implementation and maintenance.

How we helped
The professional IT team at CSC Telecom appreciated that Proact had the right skills, knowledge and competence required to offer a successful operation for its IT infrastructure.

We offered:
1. Infrastructure as a service that helped reduce IT costs, leaving the care of server installation, hardware, deployment and maintenance to us
2. Backup and recovery remains a challenge as data volumes grow. The service offered by Proact provided data security, backup and recovery, and it is very cost-effective
3. The most common use of Monitoring as a Service (MaaS) is online status monitoring, which continuously tracks the status of applications, networks, systems, instances, or elements that can be deployed in the cloud

The flexibility of the solution offered by Proact made the company's IT solution easily changeable, allowing CSC Telecom to achieve the necessary freedom, and offering the ability to meet the ever-changing requirements of the organisation. It also made it possible to apply the latest technologies and, accordingly, to improve competitiveness.

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Proact offered us a cloud solution that helped ensure greater efficiency and the operation of our IT infrastructure."

Antans Stulgaitis
Head of Network department

The benefits

Reduced risks
With Proact's strict service level conditions

Increased data availability
Reduced downtime with 24/7 Service Management

Flexible cost model
Estimated IT expenses. A monthly cost model that provides a scalable service and predictable IT expenses

Enhanced service levels
With Proact enterprise level infrastructure

About Proact

Proact is Europe's leading specialist in data and information management with focus on cloud services and data centre solutions. We help our customers to store, connect, protect, secure and drive value through their data whilst increasing agility, productivity and efficiency.

We've completed thousands of successful projects around the world, have more than 4,000 customers and currently manage hundreds of petabytes of information in the cloud. We employ over 1,000 people in 15 countries across Europe and North America.

Founded in 1994, our parent company, Proact IT Group AB (publ), was listed on Nasdaq Stockholm in 1999 (under the symbol PACT).

PROACT

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