



Joseph Stiftung

Proact replaces on premise IT infrastructure with 24x7 Managed Cloud Services.

Overview

Challenge

Renewal of the outdated IT infrastructure without high investments and at the same time reduction of the large administrative effort.

Solution

Transfer of on-premise IT to the Proact Cloud, 24x7 managed cloud services and operation of server and storage systems, as well as a corporate WAN and LAN.

Benefits

- Flexible cloud solution: Pay as you grow
 - Increased performance
 - Reduced administration effort
 - Increased availability
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With around 200 employees and a turnover of € 370 million, the church housing company, Joseph Foundation, is one of the largest housing companies in northern Bavaria. Its core business areas include construction and management of fixed assets, property development, property management for third parties and construction management. A team of 3 ½ people is responsible for the IT of the Foundation's 12 sites and several mobile workplaces. Outdated server and storage systems as well as a data centre in need of modernisation were the reason for the cooperation with Proact Deutschland GmbH.

The challenge

Up until now, the IT team run by Christian Diller, head of the IT department, at the Joseph Foundation, relied on server and client virtualization in their self-propelled data centre. However, the small team were quickly reaching their administrative and data availability, data protection and security limits.

The regular administration was already proving to be a high expenditure, in addition to updates and maintenance work, which could only be accomplished outside of business hours. Moreover, the performance and scalability of the outdated server and storage systems no longer met current requirements.

The Joseph Foundation would also have had to invest promptly in the infrastructure of the server room (air conditioning and extinguishing system, UPS, access control) in order to meet the requirements for physical security, data availability and data protection, also in view of the new EU DSGVO.

“We enjoyed working with the specialists at Proact, especially when you can feel the high level of expertise and the passion of the employees. Thanks to their excellent network, Proact was able to find a solution quickly even in difficult phases. Everything was done on schedule and with the utmost reliability. The step into the “cloud” together with Proact was more than successful for us.”

“The cloud brings us a little closer to heaven.”

Christian Diller,
Head of IT Department,
Joseph Foundation

Furthermore, the desire arose to have a constant real-time monitoring over all locations, networks and systems, which the IT team could not implement on their own due to lack of resources.

How we helped

A renewal of the on-premise infrastructure would have involved a considerable amount of investment and an ongoing operational cost. Therefore, Proact developed an innovative Managed Cloud solution with 24x7 Managed Cloud Services and operation of server and storage systems. In addition, the heterogeneous network infrastructure was removed from the individual locations and transferred to a managed corporate WAN.

Low costs, high scalability, performance improvements plus high physical security and IT security at lower administration costs convinced the Joseph Foundation. Thanks to good planning by Proact, the migration could be implemented smoothly and the new environment could go live in just 8 months.

The Joseph Foundation’s expectations of the solution have been fully met: Proact monitors all WAN and LAN connections, network components and systems around the clock. The team at the Joseph Foundation also has an overview at all times but uses the time gained to take care of industry-specific applications.

An exchange of the previous hard disks into SSD disks provided for more performance; accounting runs last only 30 minutes instead of 3 ½ hours as before. Moreover, shortly after the changeover, a longer power outage at the Bamberg headquarters showed the advantage of the cloud: all branch offices remained fully available.

The benefits



Reduced risk

Proact service level agreements minimize risk



Flexible cost model

Monthly billing thanks to pay as you grow model



Increased availability

24/7 monitoring, no downtime



Decreasing expenditure for administration

More time for industry-specific applications



Business Agility

Faster implementation of new services possible

About Proact

Proact is Europe’s leading independent data centre and cloud services provider. By delivering flexible, accessible and secure IT solutions and services, we help companies and authorities reduce risk and costs, whilst increasing agility, productivity and efficiency. We’ve completed over 5,000 successful projects around the world, have more than 3,500 customers and currently manage in excess of 100 petabytes of information in the cloud. We employ over 800 people in 15 countries across Europe and North America. Founded in 1994, our parent company, Proact IT Group AB (publ), listed on Nasdaq Stockholm in 1999 (under the symbol PACT). For further information about Proact’s activities please visit us at www.proact.eu

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